# HUNTINGTON VILLAGE **NEWS & STORIES**



# HAPPY INDEPENDENCE DAY!

#### Our CEO's Message



#### Dear Residents,

This month we will celebrate Independence Day on the Fourth of July, and I hope your families enjoy some well-earned time off with your loved ones, along with all the customary barbecue's and fireworks displays. Hunt Military Communities wants

to thank you and your families for the many sacrifices you make for our freedoms and way of life.

Many of our residents will PCS this summer and we will be welcoming those families to Hunt Military Communities. We have recently chosen new <u>Pillars of Excellence</u> that are the foundation to how we run this company and serve each of you.

#### Excellence, Accountability, Integrity, Continuous Improvement, and Customer Commitment.

Our goal is to provide you with the very best living experience at each step of your journey in our communities. We are committed to continuous improvement by raising the bar with our management and fiduciary obligations of military housing projects.

Wishing you all a safe, happy, and healthy holiday!

Semper Fidelis, Brian Stann

Hunt Military Communities President & Chief Executive Officer

#### **Urgent or Emergency Work Orders Reminder!**

Please call your Maintenance Service Request Line at 478-929-3142 or 478-310-2788. \*\*DO NOT submit these requests through the Online Portal or Resident App\*\*

Urgent or Emergency Maintenance may be defined as, but not limited to:

- Appliances that are inoperable
- Clogged toilets
- Door security
- Gas concerns
- HVAC not heating or cooling your home
- Leaks/water intrusions
- Mold concerns
- No power
- No water
- Smoke detector chirping or inoperable
- Water health concerns
- Any other work order that poses life, health, or safety concerns

## **Community Beautification Project**

Be on the lookout for the weekly landscaping schedule via email and Facebook!

If you are having any landscaping needs that are outside of regular grass mowing, please contact the office or use the Hunt App to submit a work order.

Landscaping has begun trimming back bushes and other various beautification projects around the community.

Let's take pride in where we live and help out by doing our part to keep our community clean. Pick up the trash around your yard or sidewalks/streets if you see it blowing around.

#### **Good News**

Beginning the last week of June, HMC has started replacing roofs within the Huntington Village community. In total, 41 roofs will be replaced throughout the next month.

#### **Office Contact Information**

Office Hours: Monday - Friday 8 a.m. - 5 p.m. Office Number: 478.339.7088 Email: huntingtonvillageleasing@huntcompanies.com Facebook: @HuntingtonVillageHomes Website: huntingtonvillagehomes.com



# **JULY EVENTS**

## Red, White, and Blue Decorating Contest

It is time to show off your patriotism! Follow us on Facebook "Huntington Village Homes" and post your yard or porch decor photo in the comment section under the Red, White, and Blue Decorating Photo Contest post. The contest will run from June 27th – July 5th, 2022. Entries must be submitted by 12:59 CST on July 5th.

One winner will be randomly selected to receive a \$25 gift card and will be announced on our Facebook page.

#### **Pop In For A Popsicle**

Pop into the Housing Office on Thursday, July 7th from 1:00 – 4:00 pm and grab a delicious popsicle to stay cool! For current residents only. While supplies last.

#### **Pet of the Month Contest**

Follow us on Facebook "Huntington Village Homes" and post a photo of your furry friend in the comment section under the Pet of the Month Photo Contest post. July's Pet of the Month Photo Contest will run from July 11th - 19th, 2022. Entries must be submitted by 12:59 EST on July 19th.

One winner will be randomly selected and will be announced on our Facebook page.

#### **Community Wide Yard Sale**

Huntington Village Homes will be hosting a monthly Community Yard Sale on Saturday, July 16th and Sunday, July 17th from 8:00 am – 3:00 pm.

Message us on our Facebook page no later than 12:00 pm on Thursday, July 14th with your address. Huntington Village will post a list of all the addresses participating in July's Community Yard Sale. We kindly ask that you do not post any yard sale signs, as we will take care of all the messaging.

## **National Lollipop Day**

Stop by the Housing Office for a sweet treat on Wednesday, July 20th in honor of National Lollipop Day. Treats will be available from 1:00 – 4:00 pm while supplies last. For current residents only.

#### **Summer Maintenance Reminder**

As the season changes be sure to change your AC filter monthly to ensure your unit is working efficiently. You can stop by the office during regular business hours to be provided a filter for your home.

If you have any questions or concerns, please do not hesitate to contact the office at 478-339-7088 or email us: huntingtonvillagehomes@huntcompanies.com.

# **SAVE THE DATE**

July 4th

Independence Day Offices will be closed

July 5th Red, White & Blue Contest Ends

**July 7th** Pop in for a Popsicle

July 7th Trash Pickup

July 14th

Trash Pickup

#### **Maintenance Corner**

Be sure to come by the office for all of your Self- Help needs. We are working diligently to be sure to have items readily available during normal business hours.

Remember to change your filter monthly to ensure that the unit is running efficiently.

If you have any questions or concerns, please do not hesitate to contact the office at 478-310-2788 or email us: huntingtonvillageleasing@huntcompanies.com.

## Landscaping Schedule – July 2022

Be on the lookout for the weekly landscaping schedule via email and Facebook!

If you are having any landscaping needs that are outside of regular grass mowing, please contact the office or use the Hunt App to submit a work order.

#### **Maintenance Reminder**

Pest Control is every Wednesday & Thursday. Work orders are required.



#### huntingtonvillagehomes.com

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**July 16th & 17th** 

Community Yard Sales

July 20th National Lollipop Day

July 21st

Trash Pickup

July 28th

Trash Pickup

July 29th Army Chaplain Corps Anniversary

# **YOUR FRIENDS ARE MORE VALUABLE** THAN EVER BEFORE!

If you are a current Huntington Village Resident and you tell your friends about all of the great benefits of living at Huntington Village, you can make some cold hard CASH!

#### It's Simple! Here's How it Works:

- 1. Fill out the contact information below.
- 2. Send the completed sheet to your friend and instruct them to present it to the Huntington Village Staff upon their first visit or inquiry to Huntington Village.

Recommend **Huntington Village to** a qualified friend, and you and your friend will each receive **\$100!** 

3. When they move in, you both get paid!

#### Make your recommendation today! Call today for questions or simply refer your friends for cold, hard cash!

Huntington Village • 75 Martin Luther King Jr • Warner Robins, GA 31098 Office: (478) 339-7088 • Fax: (478) 929-8112 • www.huntingtonvillagehomes.com

## Your Friends are More Valuable than Ever Before!

Current Resident Information			Future Resident Information		
First Name	Last Name		- First Name	Last Name	
Current Address			Current Address		
City	State	Zip Code	City	State	Zip Code
	huntingtonvillagehomes.com			f 🛛 G 🔀 😓 😐	

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Routine Maintenance Requests through the Hunt Resident App or Online Portal

#### Service Requests submitted through the Portal or App, are ONLY for Routine Maintenance Requests.

- These are Maintenance requests that are *not* a potential threat to life, health, or safety. Examples Include:
  - o Air Filters
  - o Blind Repair
  - Cabinet Repair
  - Flooring Repair
- o HVAC Not Cooling Your Home
- o Mailbox Repair
- o Routine Pest Control Requests
- o Toilet Seat Repairs

#### > For Urgent or Emergency Maintenance

#### Please call your Maintenance Service Request Line, 24 Hours a day to reach our team directly. \*\*DO NOT Submit These Requests Through the Online Portal or Mobile Application\*\*

- Urgent or Emergency Maintenance may be defined as, but not limited to:
  - $\,\circ\,$  Appliances that are Inoperable
  - Clogged Toilets
  - $\circ$  Door Security
  - o Gas Concerns
  - Leaks/Water Intrusions
  - o Lock Outs/Key Issues
  - o Mold Concerns
  - $\circ$  No Power
  - o No Water
  - $\circ\,$  Smoke Detector/CO Detector Chirping or Inoperable
  - o Water Heater Concerns
  - $\,\circ\,$  Any other work order that is a potential life, health, or safety concern

#### Work Order Submission Process:

- Open your Hunt Resident application or log into the online portal to submit a Routine Maintenance Service Request
- Work Orders are time stamped and immediately logged in the property management software
- Residents receive email work order status notifcations throughout the process of their request through to completion from cdr@yardi.com
- Resident receives automated online survey and phone call to ensure satisfaction from surveys@satisfacts.com upon work order completion



HuntMilitaryCommunities.com



# PLANNING ON MOVING?



## We Aim to Provide More Than Just Housing.

We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. We are deeply committed to honoring and serving these heroes and their families. **When you live at a Hunt Military Community, you'll always feel at home**.

#### It Pays to Live With Hunt!





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SatisFacts

ARD WINNER